



RAC Facts

A Recovery Audit Contractor Newsletter from the Arkansas Hospital Association

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Arkansas RAC Needs Contact Information

Connolly Consulting Associates (CCA), the RAC for Arkansas, has asked all healthcare providers to identify a point of contact for RAC-related correspondence, such as demand letters and medical records requests.

Supplying this information in advance is extremely important in preparing for potential RAC activities.

Visit the [CCA Web page](#) to download the company's Provider Contact Form and Multi-Provider Contact Spreadsheet for Facilities and Offices with Multiple Providers/NPIs.

These forms should be completed and faxed back to CCA as soon as possible.

CCA is scheduled to begin Arkansas operations in August, but it cannot begin requesting records until after provider outreach sessions are held in the state.

The AHA expects provider outreach sessions to occur sometime this fall.

RAC Readiness Manual Now Available

For well over a year, the AHA has been assisting our members in preparing for RAC audits. To further help hospitals meet this challenge, we are pleased to announce a partnership with the Georgia Hospital Association to offer the **RAC Readiness Manual** – a comprehensive guide to the audit process and hospital preparations.

The manual provides helpful information for organizing and conducting your RAC audit preparation process and includes helpful analysis and guidance, as well as practical tools.

We are confident that the manual will serve as an essential tool in helping hospitals plan and prepare for RAC audits.

Copies of the RAC Readiness Manual are available for the low price of \$125 each.

A copy of the Table of Contents for the Manual and an order form are provided with this edition of RAC FACTS.

Register for RAC Webinar Series

Register now for the four-part RAC Webinar series, which will take place June 23, July 7, August 13 and September 24.

The webinars are designed to correspond with the sections of the RAC Readiness Manual.

They will provide hospitals with a practical readiness guide, lessons in fighting medical necessity denials, analysis and information about state law and Medicare payment issues under Case Management Protocol and information on appeals.

Additional information and registration forms are available online at www.arkhospitals.org/calendaraudio.htm.

