



# The New Joint Commission Restraint and Seclusion Standards Webinar

Webinar

Thursday, July 16, 2009  
12:30 p.m. – 2:00 p.m. (CST)

## Overview

Restraint and Seclusion is a hot spot with both the Joint Commission (TJC) and CMS. This presentation will cover all of the changes that will be surveyed in hospitals after July 1, 2009 by the Joint Commission. The Joint Commission has removed all but three of the 2009 restraint standards and added ten new ones. These new changes were made by TJC to bring their standards in closer alignment with the CMS restraint standards. CMS issued over 50 pages of restraint standards last year on April 11 and October 17, 2008. Restraint and Seclusion is one of the most difficult of all the standards and regulations to comply with. This program will help by making these understandable so hospitals can incorporate them into practice. Every hospital should have one person assigned to be the restraint and seclusion guru and this program will assist in developing the policy, order sheet, and documentation sheet on restraint and seclusion that every hospital should have.

## Target Audience

Compliance officers, CNOs, chiefs of medical staff, COOs, CEOs, nurse educators, medical staff coordinators, RMs, patient safety officers, hospital legal counsel, risk management officers, PI directors, Joint Commission coordinators, nurse managers and anyone responsible for compliance with hospital regulations or for rewriting hospital policies and medical staff bylaws

## Program Topics

- What every hospital should know about The Joint Commission's sections on restraint and seclusion
  - July 1, 2009 changes
  - RC.02.01.05 Documentation of Restraints
  - PC.01.01.01 etc
  - CMS Hospital CoP standards and compliance
  - Assessment of patients
  - Data collection
  - Documentation
  - Emergency use
  - Evaluation of patients
  - Plan of care
  - Family and hospital leadership roles
  - Monitoring
  - Policies and protocols
  - Grievance committee required
  - Reporting deaths to CMS
  - One hour face to face
  - Reason to restrain
  - Less restrictive interventions
  - Alternatives
  - Safe techniques
  - R&S together requirements
  - Much more
- Behavioral Health/Non-behavioral Health/Violent/Self Destructive
- Performance improvement process
  - What do you measure?
  - Reasons to restrain checklist
  - Orders/protocol to ensure clinical justification of restraints
  - Hospital P&P: rules that must be present
- Documentation procedures
- Exceptions
- Proactively communicate hospital policy and training
  - Staff training
  - Physician required training on policy
  - Documentation
  - competence
- Interactive Q&A segment

## Objectives

- Describe what must be reported and documented when a patient dies in restraints and within 24 hours of restraints,
- Recall that the Joint Commission has changes to the restraint standard that will be used for hospitals surveyed after July 1, 2009,
- Discuss that any physician or LIP who writes an order for restraint or seclusion must be educated in the hospital's restraint policy.

## Faculty

**Sue Dill Calloway** is a nurse attorney and is director of hospital risk management for OHIC Insurance Company. She has done many educational programs for nurses, physicians and other healthcare providers. She has authored over 100 books including a book by HCPro on the Compliance Guide to the Joint Commission and CMS Patient Rights Standards and 2009 Joint Commission Leadership standards.

## Continuing Education

Certificates of Attendance will be issued to all registrants attending this audio conference. These certificates should be placed on file at your hospital as evidence of attendance. Certificates of Attendance will not be awarded for taped sessions.

## Registration

### **\$170 for AHA members**

The registration fee includes **one connection and site fee**. One or more individuals from the same facility may participate for the same fee. Participants are encouraged to log in 15 minutes prior to the start of the program, as the program will begin on time.

Participants should register at least five business days prior to the event to ensure optimal processing of conference materials. To register, please submit the attached registration form. If you have not received confirmation via the e-mail provided on the registration form at least three business days prior to the event, please contact Romeeka Taylor at 501-224-7878, or via e-mail to [rtaylor@arkhospitals.org](mailto:rtaylor@arkhospitals.org). **Without payment (via check or credit card), your registration cannot be processed, and you will not receive connection instructions.**

Prior to the event, you will receive instructions and passwords for accessing the event, along with the slide presentation and other resource materials. It is the responsibility of the registrant to download and/or access presentation materials prior to the day of the event. If your e-mail address changes, you do not receive an e-mail with instructions from AHA or if you are unable to download or open presentation materials, please contact AHA two days prior to the event to allow time to address the issue.

## Substitution, Transfer and Cancellation Policy

Refunds, minus a \$25 processing fee, will be granted if requests are received in writing by the AHA at least 5 business days prior to the program. No refunds will be issued after that date. Substitutions, however, are permitted. Fax refund requests to Romeeka Taylor at 501-224-0519.

**(Registration form on next page)**

---

## REGISTRATION FORM

# The New Joint Commission Restraint and Seclusion Standards Webinar

Webinar

Thursday, July 16, 2009

**Registration Fee**     **\$170 for AHA members**

Registration fee covers one or multiple participants at one location (**one connection per registration**) and includes one set of instructional materials/handouts. Upon receipt, additional handouts can be copied.

Name and Title of Contact Person \_\_\_\_\_

Organization \_\_\_\_\_

Mailing Address \_\_\_\_\_

City, State, Zip \_\_\_\_\_

Telephone \_\_\_\_\_ Fax \_\_\_\_\_ E-mail \_\_\_\_\_

**Method of Payment**

Check in the amount of \$\_\_\_\_\_ payable to the Arkansas Hospital Association is enclosed.

Credit Card # \_\_\_\_\_ Visa     MasterCard

Cardholder's Billing Address (including zip code) \_\_\_\_\_

Expiration Date \_\_\_\_\_ Name on card \_\_\_\_\_

Signature \_\_\_\_\_

**Mail form and payment to**

Romeeka Taylor, Registrar, Arkansas Hospital Association, 419 Natural Resources Drive, Little Rock, AR 72205; 501-224-7878; or fax form with credit card information to 501-224-0519.