



CREATING ORGANIZATIONAL ENVIRONMENTS IN WHICH  
**QUALITY CAN THRIVE**



### Quality Committee of the Board: Best Practices

**James L. Reinertsen**  
**James E. Orlikoff**  
**Reinertsen Group Web Seminar**  
**July 13, 2009 2:00 – 3:00 p.m. EST**  
**60 Minutes with Live Q&A**

As boards have realized the importance of their role in oversight of quality and safety of clinical care, many hospital boards have either started up a new “Quality Committee of the Board” or have modified an existing committee such as the “Medical Affairs Committee” to perform this oversight role. In many hospitals, the Quality Committee has rapidly become the new “hot” committee for trustees. If you are considering forming such a committee, or if you’re wondering whether your current Quality Committee is working as well as it could, you should make sure you join this web seminar presented by Jamie Orlikoff and Jim Reinertsen. The seminar will address the structure, agendas, and patterns of behavior of leading-edge Quality Committees, and deal with many practical questions such as:

- What should the committee’s charter be?
- Who should chair the committee? A physician board member, or a lay board member?
- Who should be on the committee?
- Should patients or family members be voting members of the committee?
- What does an ideal agenda look like?
- How often should the committee report to the full board? Who should give that report?
- How often should the committee meet?

At the conclusion of this Web Seminar, board members will understand and accept their crucial responsibility for quality and be prepared to learn how to effectively discharge this key leadership function.

**To Enroll – [Click Here](#) or Go to <http://reinertsendgroup.webex.com>**

#### **How do I attend?**

At the time of the seminar, all you need to attend is a telephone, and a computer with an internet connection. You can attend as an individual, or with the addition of a speakerphone and an LCD projector, your entire Board, Medical Executive Committee, or management team can attend the seminar as a group. The registration fee is \$295 per computer/phone line, regardless of how many of you participate. There will be a recording of the event and presentation available shortly after it concludes. The cost of the recording is \$40 for attendees and \$350 for non-attendees. RECORDINGS OF PAST EVENTS ALSO AVAILABLE. [Buy Them Here](#)

#### **When does registration close?**

Registration is open right up until the event starts. However, handouts will be sent to registered participants in advance to allow them to make copies to pass out to board members. We suggest not waiting until the last minute so that handouts and other documents can be received ahead of time.

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**To learn more about the Faculty – go to our [Bio Page](#)**

Please contact Anders with questions and comments at [anders@reinertsendgroup.com](mailto:anders@reinertsendgroup.com) or 305.924.0992