Transitional Care Codes: Reducing Readmissions

Webinar T2959
Thursday, April 16, 2015
12:00 noon – 1:00 p.m. (CDT)

Overview
So you tried transitional care coding, and the physician office says: “it’s too much work,” but has it made a difference in reducing readmissions or improving patient satisfaction?

We will look at what we have learned and how it has been used to meet meaningful use requirements, reduce hospital readmissions (Medicare and Non-Medicare), and avoid overlap with hospital programs. In addition, an overview of the new “chronic care codes” for 2015 will be addressed.

Altogether, the updated data shows that 2,217 hospitals will be penalized this year for readmissions and 307 will lose 1% of base Medicare payments, the maximum penalty. The earlier data showed that 2,211 hospitals would be penalized, and 278 hospitals would face the maximum penalty (CMS Data 2013). The intent of the codes, according to CMS, is to provide incentives to improve post discharge care coordination and ensure that patients are seen in a physician’s office rather than be at risk for readmission. The primary driver in creating two new CPT Transitional Care Management (TCM) codes has been to improve care coordination and to provide better incentives to ensure patients are seen in a physician’s office, rather than be at risk for readmission. CMS’ adoption of codes for TCM services is part of a broader multi-year strategy to recognize and support primary care and care management.

Questions have been asked: Is it worth it? Providers who are providing the services and using the codes say, “YES!”

Target Audience
CEOs, COOs, CFOs, CNOs, CMOs, case management staff, hospital clinical leadership, business office staff, coding staff, billing and claims transaction staff, patient financial management personnel, financial analysts, HIM directors/managers and compliance officers

Program Topics
- Reporting the correct date of service
- Reporting the correct place of service
- Incident-to billing
- Services provided in rural health clinics and federally qualified health centers
- Readmission
- Claims from multiple providers
- Applicability to teaching settings under the primary care exception rule
- Separate payment for additional services
- Definition of a business day

Faculty
Jean Ann Hartzell-Minzey, RHIA, CPC, CHA, is president and CEO of Healthcare Education Strategies, Inc., in Prairieville, Louisiana. Jean Ann has over 35 years of professional experience in the areas of documentation, education, chargemaster review, coding and billing, and compliance. She was a director of several medical record departments for hospitals in Louisiana and Mississippi. Jean Ann has experience in physician practices, acute care hospitals, ambulatory surgery centers, home health and nursing homes. She has presented over 3,000 workshops nationwide for healthcare audiences.

Certificates of Attendance
Certificates of Attendance will be issued to all registrants. These certificates should be placed on file at your hospital as evidence of attendance. Certificates of Attendance will not be awarded for recorded sessions.

Registration
$175 for AHA members
Registration includes one internet connection and one telephone connection at one location and an unlimited number of participants from your organization in one listening room.

Participants should register at least five business days prior to the event to ensure optimal processing of conference materials. To register, please submit the attached registration form. If you have not received an e-mail with instructions via the e-mail provided on the registration form or if you are unable to download or open presentation materials, at least three business days prior to the event, please contact Anna Sroczynski at 501-224-7878, or via
email to asroczynski@arkhospitals.org. Without payment (via check or credit card), your registration cannot be processed, and you will not receive connection instructions.

Prior to the event, you will receive instructions and passwords for accessing the event, along with the slide presentation and other resource materials. It is the responsibility of the registrant to download and/or access presentation materials prior to the day of the event.

Cancellation Policy
Refunds, minus a $25 processing fee, will be granted if requests are received in writing by the AHA at least five business days prior to the program. No refunds will be issued after that date. Fax cancellation/refund requests to the Education Department at 501-224-0519.

REGISTRATION FORM

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Registration Fee  $175 for AHA members
Registration fee covers one or multiple participants at one location (one connection per registration) and includes one set of instructional materials/handouts. Upon receipt, additional handouts can be copied.

Name and Title of Contact Person ________________________________________________________________
Organization ........................................................................................................................................
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City, State, Zip ........................................................................................................................................
Telephone ___________________ Fax ___________________ E-mail _______________________________________

Method of Payment
Check in the amount of $_________ payable to the Arkansas Hospital Association is enclosed.

Credit Card # ___________________________________ □ Visa  □ MasterCard  (AmEx and Discover Not Accepted)

Cardholder's Billing Address (including zip code) _______________________________________________________

Expiration Date ________________ Name on Card _______________________________________________________

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Mail form and payment to
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