2017 Crisis Response Workshop

April 27, 2017
Embassy Suites by Hilton
11301 Financial Centre Pkwy
Little Rock

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Agenda

8:00 a.m.  Registration & Refreshments

8:30 a.m.  Welcome and Introductions
Lyndsey Dumas, VP of Education, Arkansas Hospital Association (AHA)

8:45 a.m.  Orlando Health Response to the Pulse Nightclub Tragedy
Eric Alberts, Manager, Emergency Preparedness, Orlando Health

Discuss major lessons learned during the response of this incident with conference attendees to identify any gaps in preparedness efforts which will enable them to be better prepared for a major incident in their community. The main objective for the learners of the conference would be for them to garner at least one major lesson learned that they can take back to their facility/organization and improve their plans or operations now, prior to a major tragedy, such as this one, occurring in their area.

10:45 a.m.  Break

11:00 a.m.  Arkansas Crisis Response Team
Deborah Collins, Director, Student Health & Counseling Center, Henderson State University; ARCRT Member and past Chairman of the ARCRT Board

This session will give attendees information on how the Arkansas Crisis Response Team operates and how hospitals can benefit from the team in times of crisis.

11:30 a.m.  Lunch (provided)

12:15 p.m.  Louisiana Flooding Panel
Moderator:
Ken Alexander, MS, RRT, VP of Member Services & Quality Improvement, Louisiana Hospital Association

Panelists:
Frances Arledge, Emergency Preparedness Program Manager, Louisiana Hospital Association Education Foundation
Chris Hector, Administrative Director, Louisiana Emergency Response Network (LERN)
Jeremiah Meck, Director of Emergency Preparedness, Acadia/St. Landry Hospital, Church Point

Louisiana has had more than its fair share of natural and man-made disasters over the years. From hurricanes, to oil spills, mass casualties, statewide flooding and more, Louisiana has had to learn to build and use a robust preparedness infrastructure to meet a variety of challenges. This past year, north Louisiana saw unprecedented flooding in the spring, that also impacted parts of southern Arkansas, followed by Mississippi River flooding in late spring, and most recently, the catastrophic flooding that occurred in south Louisiana in August 2016. This panel presentation will provide some historical reference and background to Louisiana’s response experience, followed by important perspective and information from a variety of vantage points. Attendees will hear from state level emergency preparedness planners and how Louisiana’s robust response network of stakeholders and the accompanying technology managed the events of 2016, including responding to a 41 victim mass casualty event during the height of the August flooding disaster. The audience will also hear from a rural hospital emergency preparedness professional who managed through a “no notice” event, provided a special needs shelter to an evacuating nursing home, and developed inventory and cost tracking tools and methodologies to minimize the economic impact on their facility. The panel presentation will provide ample opportunity for questions and discussion from the audience.

2:15 p.m.  Evaluations & Adjournment
Eric Richard Alberts began his career in emergency management in 2002 and is a dedicated emergency manager who is passionate about the field he works in and protecting those he serves. Eric has responded to emergencies of all different types and sizes including: a terrorist attack, four hurricanes, tropical systems, a special communicable disease, severe weather, wildfires, multi-type vehicle accidents, mass casualty incidents, etc. He is currently the manager of emergency preparedness for Orlando Health, Inc. hospital system in central Florida. A position he transitioned to in February 2010.

Orlando Health has a total of 1,710 beds within five hospitals (two of which are the level 1 trauma centers for adults and pediatrics), a cancer center, two ambulatory care centers, three medical helicopters, numerous corporate ancillary and support facilities, and 15,000 employees.


Eric is also a member of the Department of Health & Human Services – National Disaster Medical System – FL-6 Disaster Medical Assistance Team as a logistician, State Medical Response Team as the deputy planning chief, and a member of the Regional Domestic Terrorism Task Force Incident Management Team.

Eric is very proactive in the Emergency Management field, and continues to look for lessons learned and improvements to emergency response systems.

Ken Alexander is vice president of member services and quality improvement for the Louisiana Hospital Association (LHA). His responsibilities include leading the LHA’s quality, emergency preparedness and education departments. Ken also leads several of LHA’s member groups, including rural, rehab, LTAC, human resources and quality. He also serves as a registered lobbyist and supports the LHA’s advocacy agenda, assisting in state and national health care policy development.

In his emergency preparedness role, Ken serves in a leadership capacity with Louisiana’s Emergency Support Function-8 (ESF-8) health and medical response efforts, working with the state assisting health care providers during declared events. He has extensive experience in his emergency preparedness role, as well as in his prior hospital roles as a CEO during multiple events, including hurricanes George, Katrina and Rita.

Alexander is an adjunct faculty member for the LSU Health Science Center Graduate School of Public Health, Health Policy and Systems Management department. He speaks extensively on both statewide and national platforms regarding topics related to health care, quality and patient safety, organizational culture and teamwork.

Starting his career as a medical specialist in the U.S. Army, Alexander became a registered respiratory therapist, working in a variety of staff, supervisory and management roles. As a hospital senior executive, Ken served as CEO in both acute and post-acute hospitals.

Frances Arledge currently serves as the project manager for ASPR’s Hospital Preparedness Program (HPP) grant with the Louisiana Hospital Association Research and Education Foundation. The HPP grant directs federal money to hospitals and EMS providers to assist with acquiring resources, provide training and planning to advance preparedness for emergency events in which health systems are impacted. Additionally in this role, she provides state level ESF-8 health and medical support during disaster response. During her time with the HPP grant, she has assisted in the advancement of state plans including the Medical Institution Evacuation Plan, Ebola Patient Transport Plan and the Neonatal Evacuation Plan. Arledge’s prior hospital experience includes human resources coordination, involvement in quality assurance and performance improvement programs, and emergency preparedness. She holds a
Chris Hector, NRP is a native of Louisiana and has been a paramedic for 20 years. He joined LERN in 2008 and served as supervisor of the LCC for three years before his promotion to administrative director. He leads the All Disaster Response mission at LERN and works directly with emergency preparedness stakeholders across the state in this initiative. During the August Louisiana flood, Chris served as incident command for the EMS Tactical Operations Center.

Jeremiah Meck, RN, born and raised in the state of Pennsylvania, attended and graduated from the Reading Hospital School of Nursing’s Registered Nurse Program. The majority of his now 10-year career has been spent in the emergency department, although for the past three years he has been involved in emergency preparedness, safety and risk management. Jeremiah also sits as a board member for the Acadia Parish 911 Communications District.

After becoming a nurse in 2006 and gaining experience in busy emergency departments in Florida, he took to the road for the next four and a half years as a travel nurse. Jeremiah has worked in emergency rooms from Florida to Alaska and from Vermont to California along with some mission work in South America prior to settling down in southern Louisiana. He has experience in working large city hospital trauma centers and rural critical access hospitals, as well as working as a flight nurse in the rural Alaskan town of Nome. While there, he flew on fixed wing and rotary wing aircrafts to islands and small villages around the Seward Peninsula and the Bering Sea.

Jeremiah met his wife Emily on a travel nurse job in Minneapolis, Minnesota; Emily is a Crowley, Louisiana native. They currently reside on the outskirts of Crowley with their two boys Samuel who is 3 and Henry who is 18 months old. When Jeremiah is not working, he enjoys spending time with his family, hunting, fishing, camping, hiking and wood working. He hopes to one day to go back to travelling and visit the only four states he has not been to: Oklahoma, Kansas, North Dakota and Rhode Island.

Continuing Education Credit

Many national, state and local licensing boards and professional organizations will grant continuing education credit for attendance at this seminar when participants submit the course outline (save this brochure!) and a Certificate of Attendance. The Certificate of Attendance will be provided to participants at the conclusion of the forum. It is recommended that participants contact their own board or organization to find out what is required.

Continuing Nursing Education

4.0 Nursing Contact Hours will be provided to nurses attending the entire workshop and signing in at the registration desk.

The Arkansas Hospital Association is an approved provider of continuing nursing education by the Midwest Multistate Division, an accredited approver by the American Nurses Credentialing Center’s Commission on Accreditation.

Hotel Information

This workshop will be held at Embassy Suites by Hilton; 11301 Financial Centre Parkway, Little Rock, Arkansas 72211. A room block has been set up at the rate of $125. To take advantage of this rate, please call (501) 312-9000 and mention the Arkansas Hospital Association. The room block expires Tuesday, March 28, 2017.

Questions

For questions related to registration, please contact Anna Sroczynski at asroczynski@arkhospitals.org. For questions concerning the agenda, please contact Lyndsey Dumas at ldumas@arkhospitals.org. Both may be reached by phone at (501) 224-7878.
Arkansas Hospital Association

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Registration Form

Registration Fee  $50 per person

Name _______________________________________  Title _______________________________
Phone ________________________  Email ______________________________________________
Hospital/Organization ________________________________________________________________
Address ___________________________________________________________________________
City/State/Zip ______________________________________________________________________

Payment

☐ Enclosed is my check made payable to the Arkansas Hospital Association.
I authorize the AHA to charge my: ☐ MasterCard or ☐ Visa  (AmEx and Discover NOT accepted)
Account Number _____________________________________________   Exp. Date________
Cardholder’s Name _____________________________________________________________
Phone Number _________________________________________________________________
Cardholder’s Address  ___________________________________________________________
Cardholder’s Signature  __________________________________________________________

Mail or Fax Form and Payment To
Arkansas Hospital Association; 419 Natural Resources Drive, Little Rock, AR 72205;
Fax: (501) 224-0519

Emailed Registrations Not Accepted

Refund/Cancellation Policy
If cancellations are received in writing five business days prior to the date of the workshop, a full
refund will be returned. If cancellations are received less than five business days prior to the date of
the workshop, a refund minus a $50 administrative fee will be refunded. Registrants who cancel the
day of the program or fail to attend must pay the entire fee. Substitutions, however, are permitted.
Registrations that are faxed are subject to the same cancellation policy. (Note: All cancellations must
be received in writing by the registrar.)