



Practical Preparedness for Workplace Violence

Webinar T4053

Thursday, June 22, 2017

12:30 p.m. – 1:30 p.m. (CDT)

Overview

Every health care organization should have a workplace violence prevention plan in place to help avoid a tragic event. A workplace violence prevention plan must address more than the active shooter or external threats. It should address domestic violence and bullying as well.

Faculty will discuss the unique characteristics of workplace violence in health care, including who is at risk, the effects of violence and risk factors and warning signs related to workplace violence. They will talk about how staff can plan and prepare for these possible situations by developing a strategy and risk analysis, as well as how to educate staff, including training and drills, response and recovery, to help staff be better prepared to help prevent, respond and recover from workplace violence.

Target Audience

Emergency Management, Nursing, Physicians, Security, Human Resources, Operations and all levels of Leadership within health care

Objectives

At the conclusion of this session, the participants will be able to:

1. Discuss the uniqueness of workplace violence in health care
2. Explain why creating a workplace violence program is a moral and regulatory must
3. Identify what warning signs to look for
4. List initial steps to create a workplace violence program
5. Describe the importance of education and awareness
6. Formulate how to train staff
7. Demonstrate how to set up a response and recovery plan

Faculty

Ken Bukowski is the vice president, vertical services with AlliedBarton Security Services. His experience in the health care industry includes security services; regulatory compliance; distribution and logistics; hospital and health system solutions; and GPO relations. He currently has national responsibility for health care solutions at AlliedBarton for strategy and implementation, business development, client experience/ retention, regulatory compliance, operations support, marketing and training. Ken is a member of IAHS, ASIS, ACHE, ASHE and The Advisory Board Company.

Michael Dunn is involved in business development within health care for AlliedBarton Security Services, and has spent the last 13 years in the security industry managing security departments in a variety of vertical markets. Recently, Michael has been solely focused on the health care industry helping hospitals and health systems create and enhance their security department through program development and technology deployment. He is a member of IAHS, ASIS and ACHE.

Certificates of Attendance

Certificates of Attendance will be issued to all registrants. These certificates should be placed on file at your hospital as evidence of attendance. Certificates of Attendance will not be awarded for recorded sessions.

Registration

\$175 for AHA Member Hospitals

Registration includes **one** internet connection and **one** telephone connection at **one** location, although there can be an unlimited number of participants from your organization in that **one** listening room.

Two days prior to the event, you will receive instructions and passwords for accessing the event, along with the slide presentation and other resource materials. It is the responsibility of the registrant to download and/or access presentation materials prior to the day of the event.

Participants should register at least five business days prior to the event to ensure optimal processing of conference materials. To register, please submit the attached registration form. If you have not received an e-mail with instructions ([via the e-mail provided on the registration form](#)) or if you are unable to download or open presentation materials, at least two business days prior to the event, please contact Anna Sroczyński at (501) 224-7878 or

asroczyński@arkhospitals.org. Without payment (via check or credit card), your registration cannot be processed, and you will not receive connection instructions.

Cancellation Policy

Refunds, minus a \$25 processing fee, will be granted if requests are received in writing by the AHA at least 5 business days prior to the program. No refunds will be issued after that date. Fax cancellation/refund requests to the Education Department at (501) 224-0519.

REGISTRATION FORM

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Registration Fee

\$175 for AHA Member Hospitals

Registration fee covers one or multiple participants at one location (**one connection per registration**) and includes one set of instructional materials/handouts. Upon receipt, additional handouts can be copied.

Name and Title of Contact Person _____

Organization _____

Mailing Address _____

City, State, Zip _____

Telephone _____ Fax _____ E-mail _____

Method of Payment

Check in the amount of \$ _____ payable to the Arkansas Hospital Association is enclosed.

Credit Card # _____ Visa MasterCard *(AmEx and Discover Not Accepted)*

Cardholder's Billing Address (including zip code) _____

Expiration Date _____ Name on Card _____

Signature _____ Card Holder's Phone # _____

Mail form and payment to

Education Department, Arkansas Hospital Association, 419 Natural Resources Drive, Little Rock, AR 72205; phone: (501) 224-7878; or fax form with credit card information to (501) 224-0519.