



# He Said, She Said Conducting Effective HIPAA Workplace Investigations

Webinar NE092617

Tuesday, September 26, 2017  
1:30 p.m. – 3:00 p.m. (CDT)

## Overview

This webinar will teach participants how to conduct a successful HIPAA investigation, with special emphasis on planning, interview techniques, investigation strategies, confronting the alleged wrongdoer, record auditing parameters and the exposure created when providers mishandle the investigation. This session explains the steps you will need to take to defend your investigation in front of the Office for Civil Rights.

## Target Audience

CEOs, CFOs, Compliance, Privacy Officers, HR Directors and Staff, and other Management

## Objectives

This webinar is intended to provide participants with:

- Concrete steps for planning and conducting an effective investigation into privacy or security breaches, particularly those involving potential misbehavior
- Planning tools, sample questions and interview best practices, including tips for responding to difficult questions during interviews

## Faculty

**Vickie B. Ahlers** chairs the Health Care Practice Group of Baird Holm LLP and chairs the firm's Privacy and Data Protection Practice Group. Ms. Ahlers advises health care clients with respect to a broad range of issues including regulatory, transactional and contracting issues, HIPAA, medical staff issues and compliance matters. She also focuses her practice on privacy and data protection issues for businesses across all industry sectors. She has handled more than 500 breach analyses and response efforts, ranging from preparation and evaluation of privacy and data protection processes, incident evaluation and response, and regulatory enforcement defense. Ms. Ahlers has been listed in *Chambers USA*, *America's Leading Lawyers for Business* (© 2013). Since 2007, she has been selected by her peers for inclusion in *The Best Lawyers in America*® in the field of health care law, and was named Best Lawyers' Omaha Healthcare Lawyer of the Year for 2013.

## Certificates of Attendance

Certificates of Attendance will be issued to all registrants. These certificates should be placed on file at your hospital as evidence of attendance. Certificates of Attendance will not be awarded for recorded sessions.

## Registration

### \$175 for AHA Member Hospitals

Registration includes **one** internet connection and **one** telephone connection at **one** location, although there can be an unlimited number of participants from your organization in that **one** listening room.

Two days prior to the event, you will receive instructions and passwords for accessing the event, along with the slide presentation and other resource materials. It is the responsibility of the registrant to download and/or access presentation materials prior to the day of the event.

Participants should register at least five business days prior to the event to ensure optimal processing of conference materials. To register, please submit the attached registration form. If you have not received an e-mail with instructions ([via the e-mail provided on the registration form](#)) or if you are unable to download or open presentation materials, at least two business days prior to the event, please contact Anna Sroczynski at (501) 224-7878 or [asroczynski@arkhospitals.org](mailto:asroczynski@arkhospitals.org). **Without payment (via check or credit card), your registration cannot be processed, and you will not receive connection instructions.**

## Cancellation Policy

Refunds, minus a \$25 processing fee, will be granted if requests are received in writing by the AHA at least 5 business days prior to the program. No refunds will be issued after that date. Fax cancellation/refund requests to the Education Department at (501) 224-0519.

---

## REGISTRATION FORM

# He Said, She Said

## Conducting Effective HIPAA Workplace Investigations

Webinar NE092617

Tuesday, September 26, 2017

### Registration Fee

#### **\$175 for AHA Member Hospitals**

Registration fee covers one or multiple participants at one location (**one connection per registration**) and includes one set of instructional materials/handouts. Upon receipt, additional handouts can be copied.

Name and Title of Contact Person \_\_\_\_\_

Organization \_\_\_\_\_

Mailing Address \_\_\_\_\_

City, State, Zip \_\_\_\_\_

Telephone \_\_\_\_\_ Fax \_\_\_\_\_ E-mail \_\_\_\_\_

### Method of Payment

Check in the amount of \$\_\_\_\_\_ payable to the Arkansas Hospital Association is enclosed.

Credit Card # \_\_\_\_\_  Visa  MasterCard *(AmEx and Discover Not Accepted)*

Cardholder's Billing Address (including zip code) \_\_\_\_\_

Expiration Date \_\_\_\_\_ CVV \_\_\_\_\_ Name on Card \_\_\_\_\_

Signature \_\_\_\_\_ Card Holder's Phone # \_\_\_\_\_

### Mail form and payment to

Education Department, Arkansas Hospital Association, 419 Natural Resources Drive, Little Rock, AR 72205; phone: (501) 224-7878; or fax form with credit card information to (501) 224-0519.