14th Annual Mid-South Critical Access Hospital Conference

August 17-19, 2016

Omni Nashville Hotel
250 Fifth Avenue South
Nashville, TN

Continuing Education Provided
ACHE Face-to-Face Hours
Nursing Contact Hours
Nursing Home/Long Term Care
ACHE Qualified Education
AGENDA

Wednesday, August 17, 2016

12:00 noon – 2:00 p.m. Vendor Registration & Booth Set-Up - Legends Foyer and Ballroom D-G

12:30 p.m. – 1:00 p.m. Conference Registration - Legends Ballroom Foyer

1:00 p.m. – 1:15 p.m. Welcome - Legends Ballroom A-C
   Bo Ryall, President & CEO, Arkansas Hospital Association

1:15 p.m. – 2:30 p.m. Unraveling the American Health Care Paradox: Can Rural Communities Lead the Way?
   Lauren A. Taylor, co-author of The American Health Care Paradox

Lauren will share how rural communities might be best poised to change the paradox and get the health of communities moving in the right direction. From the big picture to stories of success and inspiration from around the country, Lauren will provide attendees with insights and inspiration to bring back to your community.

2:30 p.m. – 3:00 p.m. Break/Visit with Sponsors - Legends Ballroom D-G

3:00 p.m. – 4:30 p.m. Rural Delivery System Design: A Year Later

The healthcare environment is constantly changing, and CAHs must adapt in order to survive and thrive. In 2015, this panel discussed the models and innovations their states were investigating or implementing for sustaining the future rural health services. This year, the panelists will report on what worked, what didn’t work and where they are a year later.

Panel:
Matthew Anderson, Senior Vice President, Policy and Strategy, Minnesota Hospital Association
Abigail Radcliffe, Director, Small and Rural Hospital Constituency Section, Illinois Health and Hospital Association
Melissa Hungerford, Senior Vice President, Healthcare Leadership, Kansas Hospital Association
Moderator:
Brock Slabach, FACHE, Senior Vice President, National Rural Health Association Membership Services

This panel discussion has been developed and is presented locally by the Arkansas Hospital Association and the Arkansas Health Executives Forum. The American College of Healthcare Executives has awarded ACHE 1.5 Face-to-Face Education credit hours to this program. To receive credit, your name must appear on the sign-in sheet.

4:30 p.m. Evaluations & Adjournment

4:30 p.m. – 5:15 p.m. Networking Social - Legends Ballroom D-G

5:15 p.m. Dinner on your own
Thursday, August 18, 2016

7:45 a.m. – 8:45 a.m. Breakfast and Visit with Sponsors - Legends Ballroom D-G

8:45 a.m. – 9:00 a.m. Welcome - Legends Ballroom A-C

Bo Ryall, President & CEO, Arkansas Hospital Association

9:00 a.m. – 10:00 a.m. A Federal Update for Critical Access Hospitals
John Supplitt, Senior Director, American Hospital Association, Section for Small or Rural Hospitals

This timely review for rural hospitals will address the prospects of healthcare policy change during a tumultuous election cycle. Legislative priorities and regulatory requirements will be identified as we enter the final months of the 144th Congress. John will describe the political environment in which policy makers are making decisions effecting rural hospitals, identify the advocacy actions that are necessary to achieve legislative success, and describe the challenges of complying with agency rules and requirements outlined for participation in Medicare.

10:00 a.m. – 10:30 a.m. Break/Visit with Sponsors - Legends Ballroom D-G

10:30 a.m. – 12:00 noon NO WAY OUT: Safe Care of Behavioral Patients in Critical Access Hospitals
Monica Cooke, BSN, MA, RNC, CPHQ, CPHRM, FASHRM, Founder, Quality Plus Solutions LLC, Annapolis, Maryland

With limited resources, competencies and security, providing safe, quality services to patients that present in an acute behavioral crisis or are chemically dependent can be daunting. The challenge of caring for behavioral patients in CAHs is nationwide, yet, the standard of care for this population remains the same regardless of the treatment setting. This presentation will discuss the prevalence of behavioral health patients in CAHs, the clinical and safety risks they present, and concrete strategies that can assist in providing a safe environment, timely assessments, and competencies/support for staff. Tools and resources will be provided for the attendees.

12:00 p.m. – 12:45 p.m. Lunch (provided) and Networking - Legends Ballroom D-G

12:45 p.m. – 2:15 p.m. Improving Diagnosis in Healthcare: A Grand Challenge & Opportunity
Hardeep Singh, MD, MPH, Chief, Health Policy, Quality and Informatics Program, Houston Veterans Affairs Health Services Research Center for Innovations; Michael E. DeBakey Veterans Affairs Medical Center and Baylor College of Medicine, Houston, Texas

During this session, Dr. Singh will describe the burden of diagnostic errors in electronic health record-enabled healthcare settings; discuss types of patient safety concerns involving diagnosis that can occur in EHR-enabled healthcare; and identify potential solutions and conceptual frameworks for mitigating diagnostic safety risks in EHR-enabled healthcare.

2:15 p.m. – 2:30 p.m. Break/Visit with Sponsors - Legends Ballroom D-G

2:30 p.m. – 3:45 p.m. Parkinson’s & Perseverance: The Amazing Race
Tim Hague, Sr., RN, Winner of the Amazing Race Canada, Advocate for People with Parkinson’s

Drawing on his experience as the winner of the inaugural season of The Amazing Race Canada, Tim weaves a story of failure and success that moves the audience. Attendees will relive the magic of television and be lost in the wonder of storytelling as Tim recounts his adventures from The Race. He also takes the audience on a very personal journey through his diagnosis of Parkinson’s disease at the early age of 46. The audience will experience the sense of loss and fear that comes from this diagnosis but more importantly
the hope and the determination to persevere. Everyone will be left empowered to do more than they ever thought they could – attendees will come away with a truer sense of what real strength and courage is.

3:45 p.m. – 4:00 p.m.  Wrap-up, Evaluations and Adjournment
4:00 p.m. – 4:45 p.m. Reception & Networking - Legends Ballroom D-G
4:45 p.m.  Free Evening

Friday, August 19, 2016
7:45 a.m. – 8:20 a.m.  Breakfast and Networking - Legends Ballroom D-G
8:20 a.m. – 8:30 a.m. Welcome - Legends Ballroom A-C
   Bo Ryall, President & CEO, Arkansas Hospital Association
8:30 a.m. – 9:15 a.m. Managed Care & Medicaid Expansion: Kentucky’s State of Affairs
   Steve Miller, Commissioner, Kentucky Department of Medicaid

Kentucky is among the 32 states which have chosen to expand their Medicaid programs; however, rather than seeking approval through Section 1115 waivers to implement the expansion in ways that extend beyond the flexibility provided by the Affordable Care Act, like states such as Arkansas, Iowa and Michigan, Kentucky chose to contract with managed care companies to operate its Medicaid program. After a bumpy start, Kentucky re-bid its managed care contracts in April 2015. Steve Miller, who until February 2016 was an executive with the Kentucky Hospital Association, knows about provider concerns regarding managed care, will discuss a brief history of the state’s Medicaid expansion efforts and provide an update on the current status, including how the state is working through the contracting process to ease hospitals’ concerns, especially for small rural and critical access hospitals, that managed care will negatively impact their future revenues, jeopardizing their long-term ability to serve patients and communities.

9:15 a.m. – 9:30 a.m.  Break/Visit with Sponsors - Legends Ballroom D-G
9:30 a.m. – 11:00 a.m. The Future of CAH Financing

Financing, a driving force on the healthcare landscape, continues to become more complex, especially with CAHs. With budgetary pressures on Medicare and Medicaid, pay for performance, managed care companies coming into states and federal expectations for investment in technology without regard to costs, CAH executives must constantly monitor the financial landscape. Each panel member will discuss what is happening in their state and what lies ahead for the future of their states’ CAHs.

Panel:
   Daryl W. Weaver, Chief Executive Officer, Baptist Medical Center-Leake, Carthage, Mississippi
   James Magee, Executive Director, Piggott Community Hospital, Piggott, Arkansas
   Mary Ellen Pratt, Chief Executive Officer, St. James Parish Hospital, Lutcher, Louisiana

Moderator:
   Paul Cunningham, Executive Vice President, Arkansas Hospital Association, Little Rock, Arkansas

This panel discussion has been developed and is presented locally by the Arkansas Hospital Association and the Arkansas Health Executives Forum. The American College of Healthcare Executives has awarded ACHE 1.5 Face-to-Face Education credit hours to this program. To receive credit, your name must appear on the sign-in sheet.

11:00 a.m.  Adjourn  Two $250 door prizes - must be present to win!
Faculty

Matthew Anderson is senior vice president of policy and strategy for the Minnesota Hospital Association (MHA). His work focuses on healthcare reform initiatives, leading MHA’s state and federal policy development process, overseeing the association’s strategic plan and delivering hundreds of presentations each year to hospital and health systems’ boards, leadership teams and community groups.

Matt’s professional background includes prosecuting white collar crimes and charities fraud for the Minnesota Attorney General’s Office and the Hennepin County Attorney’s Office, as well as providing legal and policy advice to the Minnesota State Colleges and Universities system. He is a graduate of St. John’s University and the University of Minnesota Law School.

Monica Cooke, BSN, MA, RNC, CPHQ, CPHRM, FASHRM founded Quality Plus Solutions LLC in 2006 in an effort to educate and assist organizations with the safe provision of care for behavioral health and substance abuse patients. With over 30 years of business and clinical experience in the behavioral health field, Monica is a seasoned professional with a realistic view of how to mitigate enterprise risks associated with the management of this population. She is a certified psychiatric/mental health nurse, a Fellow with the American Society for Healthcare Risk Management (FASHRM) and a legal nurse expert. Monica is a RN and received her BSN as well as a Master’s Degree in Health Care Administration. She is a certified professional in healthcare quality (CPHQ) and a certified professional in healthcare risk management (CPHRM). Monica is a published author in behavioral health risk management and nationally recognized expert speaker on behavioral health.

Paul Cunningham is the executive vice president of the Arkansas Hospital Association (AHA); he has been with AHA since 1980. Paul’s primary focus is federal relations, data/policy analysis, research, communications and public education. He earned both a Bachelor of Science in Business Administration and a Master’s Degree in Public Administration from the University of Arkansas in Fayetteville.

Tim Hague, Sr., RN overcame the odds when he went from a diagnosis of Parkinson’s disease to – just three years later – becoming the inaugural winner of CTV’s The Amazing Race Canada. He and his son, Tim Hague, Jr., put their now-trademark perseverance to work while participating as a duo on The Amazing Race Canada. The pair finally came out on top in the last competition of the race; they had never before won any stages and in fact had nearly been eliminated from the show twice. Despite the odds, “The Tims,” as viewers affectionately dubbed them, kept their focus on overcoming one obstacle at a time to take the championship, a message of hope that Tim draws on in his talks.

As a registered nurse and professional speaker, Tim is active in the promotion of healthy-balanced lifestyles and is deeply involved in the promotion of Parkinson’s issues and building awareness around young-onset Parkinson’s disease working closely with groups such as the Parkinson Society and the Reh-Fit Centre.

Melissa Hungerford, FACHE serves as senior vice president, healthcare leadership of the Kansas Hospital Association (KHA) where she supports the operations of the KHA Board, including strategic planning, rural health strategies, membership relations and policy development. Melissa also serves as the CEO of the Kansas Hospital Education and Research Foundation, which currently provides scholarships and leadership in projects related to healthcare quality, workforce, rural health, emergency preparedness, health information technology and other topics as needed. Melissa is currently leading KHA’s Rural Health Visioning Technical Advisory Group and staff team which is working on a new model for health delivery in small, rural communities. She has spent over 35 years in the healthcare industry, seeking to improve healthcare delivery for all Kansans.

Melissa holds a Master’s Degree in Public Administration from the University of Kansas and a Bachelor’s Degree in Political Science from Colorado College. She is an alumnus of Leadership Kansas and a Fellow with the American College of Healthcare Executives.
James Magee, CEO of Piggott Community Hospital, is the driving force behind this Northeast Arkansas medical facility. Since 1997, James has integrated his experience and skills in the banking industry with the demanding needs of hospital administration. Many exciting changes have occurred during his tenure, including the addition of specialty clinics, the increase of outpatient services and renovations of patient rooms. James earned his Bachelor’s Degree from Louisiana State University School of Banking, where he completed a three-year banking training program. After graduating from college in 1964, he moved back to his hometown of Piggott where he became an officer at Piggott State Bank. A few years later, James was promoted to executive vice president. In 1981, he was named chairman and CEO, and he worked diligently to improve the customer service program. In 1984, he was named chairman and CEO to Farmer’s Bank and Trust in Blytheville. During his years at both financial institutions, he effectively addressed the needs of personal, commercial and agricultural banking customers by supporting their growth objectives. His strategic planning and leadership efforts in Blytheville resulted in an increase of assets and implementation of human development programs that boosted employees’ financial and lending knowledge. During his years in banking, James also served on the board of trustees for the hospital. When the previous administrator retired, Magee was asked to take over the position and is only the second administrator since the hospital was built in 1978. Being involved with the hospital as a member of the board in previous years gave him the inside knowledge that helps him run the facility today.

Mary Ellen Pratt, FACHE is the CEO of St. James Parish Hospital in Lutcher, Louisiana. Ms. Pratt earned a Master of Health Administration from Tulane University School of Public Health and Tropical Medicine in 1986. Upon completing her Master’s Degree, Mary Ellen was an assistant administrator at Tulane University Hospital and Clinic until 1992. From 1992 to 2004, Mary Ellen was an assistant administrator at Thibodaux Regional Medical Center in Thibodaux, Louisiana. In 2004, she returned to academic medical centers, by serving as the administrator of University Hospital and Clinics-Holmes County, owned by the University of Mississippi Medical Center. Since 2007, Mary Ellen has been the chief executive officer at St. James Parish Hospital.

While at St. James Parish Hospital, Mary Ellen has been the recipient of the QHR CEO Award for Most Increased Admissions (2009) and QHR CEO Award for Best Performing Critical Access Hospital (2010). In 2012, she received the Community Leader Award from the River Parishes Chamber of Commerce. She was named in Becker’s “50 Rural Hospital CEOs to Know” in 2015 and 2016. St. James Parish Hospital has earned CMS’s 5-Star Quality Rating, Avatar’s Best-in-Class Employer award and The Studer Group’s Healthcare Organization of the Month.

Mary Ellen serves as the Chair of the American Hospital Association Small and Rural Hospital Governing Council and a member of HRSA’s Office of Rural Health Policy Rural Health Issues Group. She has participated in various state and national taskforces and committees appointed by the Louisiana Hospital Association, American Hospital Association, NRHA and the Office of Rural Health Policy. Mary Ellen is currently a Fellow of the American College of Healthcare Executives and the National Rural Health Association.

Abby Radcliffe is the director, small and rural hospital constituency section at the Illinois Health and Hospital Association (IHA); she has worked at the association for nine years. Abby develops and directs programs, services, grants and projects for the 86 small and rural hospital members of IHA and assists in the development and direction of advocacy efforts for the member segment.

Abby graduated from Eastern Illinois University with a major in speech communication and a double minor in business administration and public relations. In 2005, she graduated from Miami University with a MA Degree in Speech Communication. Abby has also worked in state government and development.

Hardeep Singh, MD, MPH is chief of the health policy, quality & informatics program at the VA Health Services Research Center for Innovations based at the Michael E. DeBakey VA Medical Center and Baylor College of Medicine, Houston. He leads a portfolio of multidisciplinary patient safety research, largely funded by the VA and AHRQ, focusing on two related areas: improving the use of health IT and reducing diagnostic errors in healthcare. In 2012, he received the AcademyHealth Alice S. Hersh New Investigator Award for high impact research and in 2014, received the prestigious Presidential Early Career Award for Scientists and Engineers (PECASE) from President Obama for his pioneering work in the field.

Dr. Singh’s work has informed several national patient safety initiatives and policy reports, including those by the AMA, AHRQ and IOM and was foundational for developing national VA policy on test results communication to providers and patients. He also co-developed the “ONC SAFER Guides” for safe and effective electronic health record use.
use and was elected as a Fellow of the American College of Medical Informatics for significant and sustained contributions to biomedical informatics. In 2013, he was nominated by the HHS Secretary to the federal Clinical Laboratory Improvement Advisory Committee, which advises the CDC, FDA and CMS. He is currently co-chairing the National Quality Forum’s Health IT Patient Safety Committee and serving as an Associate Editor of the journal Diagnosis.

More information about Dr. Singh’s work can be found at http://www.houston.hsrd.research.va.gov/bios/singh.asp.

Brock Slabach, MPH, FACHE currently serves as senior vice president of member services at the National Rural Health Association (NRHA), a membership organization with over 21,000 members nationwide. Brock joined NRHA in 2008 and has administrative responsibility for all areas of member services, including membership, communications and meetings/exhibitions. He was a rural hospital administrator for more than 21 years. He has been on the board of the NRHA and the regional policy board of the American Hospital Association, as well as many regional and state boards involving rural health.

Brock earned a Master’s Degree of Public Health in Health Administration from the University of Oklahoma and a BS Degree in Biology from Oklahoma Baptist University. He is a Fellow in the American College of Healthcare Executives.

John Supplitt is senior director of the Section for Small or Rural Hospitals of the American Hospital Association (AHA). For over 20 years he has worked with and on behalf of the AHA’s 1,800 small or rural hospital members to identify, develop and advance their unique healthcare interests, issues and perspectives. John manages the Section’s member services, governance and communications including its website, newsletters and technical advisories. He is the AHA’s liaison for rural healthcare strategy and public policy to several agencies, organizations and state hospital associations. John has served on several national panels and advisory groups for development of national rural health policy; program development and demonstrations; and grant review and evaluation.

Lauren A. Taylor is a co-author of The American Health Care Paradox (Public Affairs, 2013), which has catalyzed a new wave of policy conversations regarding the social determinants of health in the United States. The book has been reviewed by the New York Review of Books and New York Times and has become required reading at several top-tier medical, nursing and public health schools.

Lauren has presented this work on MSNBC, C-SPAN, Sirius Radio and at the Mayo Clinic and Institute of Medicine. Lauren received a Bachelor’s Degree in the History of Medicine and a Master’s Degree in Public Health from Yale. She has served as a Fellow at both the Petrie-Flom Center for Health Law Policy at Harvard Law School and the Harvard Global Health Institute. These days, she continues to study and publish on healthcare organizations’ strategies for pursuing population health as a doctoral student at Harvard Business School.

Daryl Weaver is the chief executive officer of Baptist Medical Center-Leake in Carthage, Mississippi. He is also the president of the Mississippi Rural Hospital Alliance (MRHA), a 501(c)6 not-for-profit corporation, which began in 1996 as the vision of 13 administrators from small, rural, safety-net hospitals located in the Mississippi Delta. The MRHA’s mission is to assist member hospitals in being successful healthcare providers in their unique rural setting by helping them to achieve collectively what they could not achieve individually.
Continuing Education

Nursing

2.7 hours of CNE will be provided to nurses attending the entire day of August 17, sign-in at the registration desk and complete the evaluation.

5.2 hours of CNE will be provided to nurses attending the entire day of August 18, sign-in at the registration desk and complete the evaluation.

2.2 hours of CNE will be provided to nurses attending the entire day of August 19, sign-in at the registration desk and complete the evaluation.

Arkansas Hospital Association is an approved provider of continuing nursing education by South Central Accreditation Program, an accredited approver by the American Nurses Credentialing Center’s Commission on Accreditation.

American College of Healthcare Executives Panel Sessions (August 17 and August 19)

These panels are presented locally by the Arkansas Hospital Association and the Arkansas Health Executives Forum. The American College of Healthcare Executives has awarded ACHE 1.5 Face-to-Face Education credit hours for each panel. To receive credit, participants’ names MUST appear on the sign-in sheet and appropriate registration fees must be paid.

American College of Healthcare Executives (ACHE) Qualified Education

The Arkansas Hospital Association is authorized to award 10.2 hours of pre-approved ACHE Qualified Education credit (non-ACHE) for this program toward advancement, or recertification in the American College of Healthcare Executives. Participants in this program wishing to have the continuing education hours applied toward ACHE Qualified Education credit should indicate their attendance when submitting application to the American College of Healthcare Executives for advancement or recertification.

Participants are responsible for maintaining a record of their ACHE Qualified Education.

Nursing Home Administrators/Long Term Care Hours

The Arkansas Department of Health and Human Services Division of Medical Services Office of Long Term Care has approved the 14th Annual Mid-South CAH Conference agenda for a maximum of 10.5 contact hours of continuing education (AR 6529-081916-10.5).

Registration Deadline and Cancellation Policy

All registrations should be received by August 10, 2016.

If cancellations are received in writing five business days prior to the date of the workshop, a full refund will be returned. If cancellations are received less than five business days prior to the date of the workshop, a refund minus a $50 administrative fee will be refunded. Registrants who cancel the day of the program or fail to attend must pay the entire fee. Substitutions, however, are permitted. Registrations that are faxed are subject to the same cancellation policy. (Note: All cancellations must be received in writing by the registrar.)

Special Needs and Dietary Restrictions

We are happy to try and accommodate any special needs you might have. Should you have special dietary or allergy restrictions, please indicate those on the registration form.

Attire

Dress for the conference is business or business casual. We recommend you dress in layers or pack a sweater or jacket, as the meeting rooms are often chilly.

Questions

If you have questions regarding this meeting, please contact Lyndsey Dumas by phone (501-224-7878) or by email (ldumas@arkhospitals.org).
**Meeting Location**
This meeting will be held at the Omni Nashville Hotel, 250 Fifth Avenue South in Nashville, Tennessee. The phone number for the hotel is (615) 782-5300.

A block of sleeping rooms has been set up for this event at the rate of $242 + taxes single occupancy/$252 + taxes double occupancy.

**Reference Event:** [Arkansas Hospital Association](http://www.omnihotels.com/hotels/nashville/meetings/arkansas-hospital-association) when calling direct at 1-800-538-0400.

To book your reservations online, please visit: [http://www.omnihotels.com/hotels/nashville/meetings/arkansas-hospital-association](http://www.omnihotels.com/hotels/nashville/meetings/arkansas-hospital-association)

**Cutoff Date for Hotel Rate:** July 28, 2016

**Parking**
OMNI Hotel Valet parking fee: $34 overnight

*Daily Valet Rates:*

- 0-4 Hours - $16
- 4-10 hours - $20
- 10+ Hours - $34

*Mid-South CAH attendees will receive a 10% discount off valet parking rates above.*

Self-parking is available at the Music City Center garage adjacent to the hotel for $18 per day with in/out privileges. The garage entrance is on Sixth Avenue ([http://www.nashvillemusiccitycenter.com/parking-information](http://www.nashvillemusiccitycenter.com/parking-information)).

The 21-story, 800 room luxury hotel, billed as “The Key to Music City,” is located on the vibrant and up-and-coming South of Broadway, or SoBro District. It’s also located adjacent to the new Music City Center and the County Music Hall of Fame and Museum. The Omni Nashville truly embodies the raw and honest character of the city. Everything from the materials used, to the food served, to the art displayed, is reflective of local cultural sensibilities.

**Directions and Ground Transportation from Nashville International Airport (BNA)**
From the airport, exit south on Airport Service Road. Proceed 0.2 miles. Turn left toward Terminal Drive. Continue 272 feet. Proceed straight onto Terminal Drive. Take the ramp onto I-40 West, continue 5.1 miles. Take a slight left to stay on I-40 West (look for signs for Huntsville/Memphis/Interstate 65 South). Take Exit 210C for Second Avenue toward Fourth Avenue/U.S. 41 Alternate S/U.S. 31 Alternate South. Keep right at the fork, follow the signs for Second Avenue and merge onto Second Avenue South. Turn left onto Korean Veterans Boulevard. Omni Nashville Hotel will be on the right.

Nashville International Airport
1 Terminal Drive
Nashville, Tennessee 37214
(615) 275-1600

**Taxi Service**
There is a flat rate of $25 to the downtown area, plus an additional passenger charge of $1 when the accompanying passenger and the original passenger are proceeding to same destination.

Shuttle Service: Approximately $20 per person; 24-hour service is available.
**Things To Do in Nashville**  
*This is just a short list of Nashville area attractions; please visit [www.visitmusiccity.com](http://www.visitmusiccity.com) for more attractions and additional information.*

**Country Music Hall of Fame**  
222 Fifth Avenue South; Nashville, TN 37203; 615-416-2001

This 37 million dollar complex houses impressive artifacts, interactive exhibits and prestigious awards of the country music greats of yesterday and today. The venue occupies an entire city block, and is the single best way to appreciate the heritage and impact of country music today. There are several exciting ways to explore the Country Music Hall of Fame, each offering unique benefits. Tour the museum on your own or purchase the audio tour to hear the music of your favorite stars, interact with incredible exhibits and learn more about the amazing performers who have helped to make this genre what it is today.

**Nashville Zoo**  
3777 Nolensville Pike; Nashville, TN 37211; 615-833-1534

The Nashville Zoo is home to animals from all over the globe. Amphibians, arthropods (insects, arachnids and crustaceans), birds, fish, mammals and reptiles each have their very own habitat meticulously constructed to resemble their natural homes.

**The Hermitage, Home of President Andrew Jackson**  
4580 Rachel’s Lane; Nashville, TN 37076; 615-889-2941

The property, purchased by Andrew Jackson in 1804, includes the mansion, several outbuildings and the modest (although expensively decorated) log farmhouse that President Jackson and his wife Rachel lived in for the first 16 years of their land ownership. You’ll learn how he thrived in farming while balancing his military and political careers. You can also follow the story of President Jackson’s life by examining the buildings that were built as his wealth grew, including the mansion which was completed in 1820.

**Grand Ole Opry**  
2804 Opryland Dr; Nashville, TN 37214; 615-871-6779

The Grand Ole Opry is also known as “home of American Music” and “country’s most famous stage” for a very good reason, thousands of world-renowned stars have performed here. Amazing performers such as Hank Williams, Minnie Pearl, Carrie Underwood, Brad Paisley, Rascal Flatts and Dierks Bentley have all graced this stage. Take this once-in-a-lifetime opportunity to watch country music's up-and-coming stars and legends perform on the same night.

**The Parthenon**  
2500 West End Avenue; Nashville, TN 37203; 615-862-8431

The Parthenon stands proudly as the centerpiece of Centennial Park, Nashville’s premier urban park. The recreation of the 42-foot statue Athena is the focus of the Parthenon just as it was in ancient Greece. The building and the Athena statue are both full-scale replicas of the Athenian originals.

Originally built for Tennessee’s 1897 Centennial Exposition, this replica of the original Parthenon in Athens serves as a monument to what is considered the pinnacle of classical architecture. The plaster replicas of the Parthenon Marbles found in the Naos are direct casts of the original sculptures which adorned the pediments of the Athenian Parthenon, dating back to 438 B.C. The originals of these powerful fragments are housed in the British Museum in London.
EVERYONE MUST REGISTER TO ATTEND!

Registrant Name ________________________________________________________________

Title ___________________________________________________________________________

Company __________________________________________________________________________

Address __________________________________________________________________________

(Include City, State, Zip)

Phone ______________________ E-mail ______________________

Dietary Restrictions/Allergies _______________________________________________________

Registration Fee

$100 per person

If you do not receive a registration confirmation via email, you are NOT registered.

Method of Payment

☐ Check Enclosed (Please make checks payable to: Arkansas Hospital Association)

☐ VISA ☐ MasterCard

*AmEx and Discover NOT accepted.

Credit Card Number ___________________________ Exp. Date ____________

Cardholder’s Name ___________________________ Phone ______________________

Cardholder’s Address __________________________________________________________

(include city, state and zip)

Cardholder’s Signature _________________________________________________________

Return Form

Attn: Lyndsey Dumas or Jennifer Kostelecky
Arkansas Hospital Association
419 Natural Resources Drive
Little Rock, AR 72205
Telephone: 501-224-7878; Fax: 501-224-0519

Emailed Registrations Not Accepted

AHA OFFICE USE ONLY      ID ________ COMP _____ AUTH _____ IMIS _____ CONFIRM ________

NOTE ________________________________