2018 Emergency Preparedness Forum

Will **YOU** Be Prepared?

When Disaster Hits

Jointly Sponsored By

April 5-6, 2018
Embassy Suites, Little Rock
11301 Financial Centre Parkway

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Agenda

Day One - April 5

8:15 a.m.  Registration and Refreshments

8:45 a.m.  Welcome
Lyndsey Dumas, Vice President of Education, Arkansas Hospital Association, Little Rock

9:00 a.m.  The Las Vegas Shooting
Christopher Lake, PhD, Executive Director, Community Resilience with the Nevada Hospital Association; Nevada Healthcare Preparedness Partners, Reno, NV

This in-depth, three-hour session will review the events of the Las Vegas shooting which occurred on October 1, 2017 during the Route 91 Harvest Music Festival. Chris Lake will discuss the four phases of emergency management and how those were applied during the events on October 1st, as well as, the lessons learned and what needs to be re-examined for preparedness moving forward. Emergency communications and interviews will be presented along with steps taken to reunify families, how the mass fatality management was handled, how the health care staff’s mental health was affected and recovery efforts for all involved.

There will be time for Q&A.

10:30 a.m.  Break

10:45 a.m.  The Las Vegas Shooting (continued)

12:00 noon Lunch (provided) and Networking

12:45 p.m.  Power Ultra Lounge Nightclub Shooting – LRPD Response
Sgt. Jeffery Plunkett, Little Rock Police Department

Sgt. Plunkett will detail the events of July 1, 2017 at 2:30 a.m. when shots rang out at the Power Ultra Lounge nightclub in downtown Little Rock. He will discuss the response of the Little Rock Police Department and the Little Rock Fire Department, including their use of Emergency Casualty Care training. This training allowed officers to apply tourniquets and one chest seal bandage to the victims on-scene.

1:30 p.m.  Power Ultra Lounge Nightclub Shooting – Panel
Dr. William Beck, Assistant Professor of Surgery, Medical Director of the Surgical Intensive Care Unit, UAMS Medical Center, Little Rock
Bryan Benton, Emergency Department Director, Baptist Health, Little Rock
Diane Hughes, Director of Emergency Preparedness, UAMS Medical Center (Moderator)
Shelly Keller, Emergency Department Director, Arkansas Children’s Hospital, Little Rock
Jon Swanson, Executive Director, Metropolitan Emergency Medical Services (MEMS), Little Rock

This panel will discuss the transport of patients (self-transport or MEMS) to facilities, how the facilities managed victims, families and friends of victims; precautions taken by facilities; and interaction of panel entities with each other.

3:00 p.m.  Evaluation and Adjournment
Day Two - April 6

8:30 a.m.  Registration and Refreshments

8:45 a.m.  Welcome
Lyndsey Dumas, Vice President of Education, Arkansas Hospital Association, Little Rock

9:00 a.m.  Hurricane Harvey - Response and Lessons Learned
Jason Quick, EMS/Emergency Preparedness Programs Manager, Medical City Alliance, Fort Worth, TX

You know that a major natural disaster is about to occur, all your planning and preparedness actions are about to be tested like never before. You have a game plan set and assets placed according to your readiness plan. Despite your best planning, events begin to occur that you never accounted for. How do you react, what are your needs, does your response facilitate meeting the needs of your community? This lecture looks at lessons learned and challenges faced by health care providers during the response and deployment to Hurricane Harvey, from the challenges faced by local health care systems to their interface with state assets.

10:15 a.m.  Q&A and Informal Panel Discussion - Hurricane Harvey and Hurricane Maria
Kristin Bendele, Assistant Director of Emergency Preparedness, UAMS Medical Center, Little Rock
Jason Quick, EMS/Emergency Preparedness Programs Manager, Medical City Alliance, Fort Worth, TX

Kristin Bendele will begin with an overview of her response to Puerto Rico in the aftermath of Hurricane Maria. Panelists will then have an informal question and answer session with the audience - Bring Your Questions!

11:00 a.m.  Lunch (provided) and Networking

11:45 a.m.  Arkansas Flu Update & Other Diseases to Watch
Michael Cima, PhD, MPH, Public Health Preparedness Epidemiologist, Arkansas Department of Health, Little Rock

Dr. Cima will review this year’s flu season, as well as discuss any other illnesses/diseases that are being watched that health care entities need to be on the “look-out” for.

12:45 p.m.  Flooding in Pocahontas - A Community’s Response
Judy Downs, Infection Control, Employee Educator and Disaster Preparedness Coordinator, Five Rivers Medical Center, Pocahontas
Brandon Graham, BSN, RN, CEN, NREMT, Office of Emergency Management, Randolph County
Cathy Hawkins, RN, Administrator, StoneBridge Senior Living, Pocahontas

This session will provide attendees with first-hand accounts of the flooding that took place in May 2017. Each panelist will discuss what their organization had in place to prepare for flood, what each day “looked like” during the crisis, the aftermath and lessons learned.

2:00 p.m.  Break

2:15 p.m.  NDMS Overview & The FCC Alert Activity for Hurricane Harvey
Billy Young, Area Emergency Manager (Region 6), VHA Office of Emergency Management, North Little Rock

This session will provide an overview of the National Disaster Medical System (NDMS) Federal Coordinating Center operations, the Department of Veterans Affairs roles in disaster preparedness and updates on the programs.

3:15 p.m.  Evaluation and Adjournment

Faculty Spotlight...

Dr. William Beck grew up in Oregon and went to college at Oregon State followed by medical school at Tulane University in New Orleans, LA. He then completed a general surgery residency and surgical research fellowship at Vanderbilt University in Nashville, Tennessee. Following residency, he took a fellowship in trauma, surgical critical care and emergency general surgery at the University of Texas-Houston, the busiest trauma center in North America.
Currently, Dr. Beck is an assistant professor of surgery and the medical director of the Surgical Intensive Care Unit at the University of Arkansas for Medical Sciences, focusing on the care of the acutely ill and injured patient.

**Brian Benton** is the emergency room (ER) manager at Baptist Health Medical Center-Little Rock. Bryan has been a nurse for 18 years with a primary area of emergency nursing. He serves as an assistant professor of nursing for the University of Arkansas at Little Rock, a position he has held for the last eight years. Bryan currently manages Baptist’s ER, a 61,000+ visited level II trauma center and primary advanced stroke center of excellence.

**Michael Cima, PhD, MPH** is currently a public health preparedness epidemiologist at the Arkansas Department of Health. Dr. Cima relocated to the Little Rock area in July 2017 from Morgantown, WV, where he attended West Virginia University to study epidemiology.

**Brandon Graham, BSN, RN, CEN, NREMT** is the Randolph County Office of Emergency Management coordinator. He has served in the emergency field for over 20 years as an EMT, paramedic, volunteer firefighter and the last nine years as a registered nurse; Brandon has continued his career as a flight nurse with AirEvac Lifeteam in Paragould. In 2016, he joined the Emergency Management of Randolph County. During the flood of April-May 2017, Brandon served as second in command behind the County Judge for the declared disaster. Since the devastating flood, Brandon has worked with the National Weather Service, has earned Randolph County’s designation of Weather-Ready Nation Ambassador and has been recognized as a Storm Ready County. Brandon continues to heighten the awareness, preparedness and mitigation of disasters.

**Cathy Hawkins, RN** is the administrator for StoneBridge Senior Living in Pocahontas, AR. Cathy began her career as an LPN in 1994 after graduating from Black River Technical College in Pocahontas; Cathy continued on to receive her ASN degree from Arkansas State University in Jonesboro in 1996. The majority of Cathy’s career has centered in and around the provision of community based services in Northeast Arkansas primarily through services provided in Randolph County. During her tenure she has encountered some significant issues in dealing with the effects of disastrous weather events, namely the ice storm of 2009 and most recently the flooding of 2011 and 2017.

**Diane Hughes** has been in the health care industry for almost 25 years. Diane has been heavily involved in the American Society for Healthcare Engineers and was a member of multiple committees during her career. She has also actively been involved in the Arkansas Association for Healthcare Engineers and has held the position of President twice. She is an active member of National Fire Protection Association and participates in the HealthCare Committee. Diane is also a former Joint Commission Life Safety Code surveyor. She was also an Emerging Leader for Region 7. Most recently she spent two years in Doha, Qatar as the executive director over fire and life safety for eight hospitals under Hamad Medial Corporation. Diane has recently returned to Arkansas and accepted the position as director of emergency preparedness at UAMS. She also owns and operates her own consulting company, Hughes Global Consulting. She specializes in mock surveys involving life safety and in emergency management.

She has a BS in Healthcare Management and is a certified healthcare safety professional. She also has her SASH from ASHE and is pursuing her Master’s Degree.

**Christopher Lake, PhD** has been involved in health care and emergency management for more than 30 years. He holds certificates and degrees in prehospital care, risk management, healthcare administration and public administration. Christopher has a broad range of experience in emergency response, public health and humanitarian aid. He is the executive director of community resilience with the Nevada Hospital Association (NHA) and serves as the chairperson of the Nevada Healthcare Preparedness Partners Coalition and Vice Chair of the American Hospital Association’s Emergency Readiness Group. Christopher serves as a committee member on the Healthcare and Public Health Sector Coordinating Council workgroup for health care active shooter planning and response. During the Las Vegas shooting event, Christopher directed the NHA’s response and continues to coordinate the recovery efforts with hospitals, governmental entities and other partners.

**Sergeant J Plunkett** is a 21-year veteran of the Little Rock Police Department. During his time, Sergeant Plunkett has served in all three patrol divisions, as well as, the Downtown Patrol COPP bicycle unit. Sergeant Plunkett spent six years assigned to the Special Investigations Division serving as a narcotics detective and four years as the supervisor of the Violent Criminal Apprehension Team (VCAT). Sergeant Plunkett is currently serving as the supervisor of the Emergency Management Team.
Jason Quick, NRP, LP is the emergency preparedness and EMS programs manager at Medical City Alliance in Fort Worth, TX. A native Arkansans, his career has taken him to the front lines of emergency response across several states over the last 20 years. Prior to his current role, he was faculty at UT Southwestern Medical Center, where he taught emergency medical education and operations. His career focus has been emergency operations, both in the prehospital and emergency response fields. Jason attended undergraduate at the University of Arkansas Little Rock, and University of Texas Health Science Center San Antonio, studying emergency health, and graduate school at Texas Tech Health Science Center, studying clinical management. He obtained his paramedic and critical care certification from Tarrant County College in Fort Worth, TX. Jason currently resided in Arlington, TX.

Billy Young is the area emergency manager for the Veterans Healthcare Administration (VHA) Office of Emergency Management (OEM). Billy worked for the VA for 11 years in areas including ambulatory care and business office at the Central Arkansas Veterans Healthcare System and as facility emergency management coordinator at Louisville, KY and Nashville, TN. Billy served in the Arkansas Army National Guard and Reserves for 10 years. He deployed to Iraq in 2004 to 2005 as an intelligence specialist. Billy obtained his bachelor’s degree from Ouachita Baptist University in Arkadelphia and master’s degree from the UAMS College of Public Health in health care administration. Billy currently manages the National Disaster Medical System Federal (NDMS) Coordinating Center (FCC) program for Little Rock, AR and supports other VHA OEM programs such as deployment operations, hospital surveys.

Additional bios provided at the event…

Continuing Education Credit
Many national, state and local licensing boards and professional organizations will grant continuing education credit for attendance at this seminar when participants submit the course outline (save this brochure!) and a Certificate of Attendance. The Certificate of Attendance will be provided to participants each day of the forum. It is recommended that participants contact their own board or organization to find out what is required.

Hotel Information
This workshop will be conducted at Embassy Suites Hotel, 11301 Financial Centre Parkway, Little Rock. A room block has been reserved at the hotel; to take advantage of the special rate of $124 single/double, call 1-800-445-8667 and mention the Arkansas Hospital Association. The cut off date for reservations is March 15, 2018.

Refund/Cancellation Policy
If cancellations are received in writing five business days prior to the date of the workshop, a full refund will be returned. If cancellations are received less than five business days prior to the date of the workshop, no refund will be given. Registrants who cancel the day of the program or fail to attend must pay the entire fee. Substitutions, however, are permitted. Registrations that are faxed are subject to the same cancellation policy. (Note: All cancellations must be received in writing by the registrar.)

Dress Code
Remember, it is hard to find a comfortable temperature for everyone in the room; please dress comfortably and in layers in case the room is too cool for your comfort.

Registration Information
The registration fee for this program is $45 per person, per day.

It is recommended that participants contact hospital disaster preparedness coordinators and/or regional leaders to determine if HHS grant training funds are available to pay the registration fee. Use of the training funds for this purpose is permitted; however AHA will NOT bill a region on your behalf for payment.

Please check with your region prior to paying for your registration; double-payments for registrations (personal and regional) will not be processed for refunds. If you do not receive a Registration Confirmation, you are NOT registered.

Questions
For questions related to registration, please contact Anna Sroczynski at asroczynski@arkhospitals.org. For questions concerning the agenda, please contact Lyndsey Dumas at ldumas@arkhospitals.org. Both may be reached by phone at (501) 224-7878.
Arkansas Hospital Association
2018 Emergency Preparedness Forum
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Registration Form

Registration Fee: $45 per person, per day

I Will Attend:

☐ BOTH Days: $90 Total
☐ ONE Day: $45 Total (please select day below)

☐ Thursday, April 5       ☐ Friday, April 6

If you do not complete the section above, you will NOT be registered.

Name _______________________________________ Title _______________________________________

Phone ___________________________ Email ____________________________________________

Hospital/Organization ____________________________________________________________

Address __________________________________________________________________________

City/State/Zip _____________________________

Dietary Restrictions ________________________________________________________________

Payment:

☐ Enclosed is my check made payable to the Arkansas Hospital Association.

I authorize the AHA to charge my: ☐ MasterCard or ☐ Visa (AmEx and Discover NOT accepted)

Card Number ___________________________ Exp. Date ____________ CVV _________

Cardholder’s Name _______________________________ Phone Number ___________________

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Fax - OR - Mail Form and Payment To:

Education Department
Arkansas Hospital Association
419 Natural Resources Drive
Little Rock, AR 72205
Fax: (501) 224-0519

PLEASE NOTE: Emailed Registrations Not Accepted

The AHA server will not allow large file sizes and attachments. To ensure your registration is received, please fax it to (501) 224-0519. All emailed registrations that ARE received will be replied to with instructions to fax the registration.