



Preventing Avoidable Hospital Readmissions

Webinar T2729

Thursday, February 2, 2012
11:00 a.m. – 12:00 noon (CST)

Overview

Improving transitions of care is in the forefront of reducing preventable hospital readmissions. CMS is looking to support community-based transition of care teams and Accountable Care Organizations that will address coordination of transitions. Moving beyond discharge planning to better care coordination and transitions requires a change of the process, culture and individual behavior. This Webinar will review the elements of reducing preventable hospital readmissions by improving transitions and care coordination.

Target Audience

CEO, CFO, COO, CMO, CNO, Board Members, Case Managers, Clinical Nursing Leadership, Pharmacy Director, Dietary Director, Social Services, Discharge Planners, Joint Commission Coordinators, Performance Improvement Directors, Risk Managers, Safety Officers, and others interested in preventing unnecessary hospital readmissions

Program Topics

- Regulatory requirements addressing reduction of preventable hospital readmissions
- Transitions of care and their impact reducing hospital readmission
- Strategic care coordination models and tangible savings
- Critical intervention elements needed for enhanced care coordination and transitions of care
- Bi-directional communication framework
- Moving from discharge planning to transitioning planning
- Implementation strategies for high performance hospital teams and coordination with community services

Objectives

At the completion of this program, the participants will be able to:

1. Describe the benefits of effective discharge planning
2. Identify the critical elements that will prevent avoidable hospital readmissions

Faculty

Cheri Lattimer, RN, MSN is the CEO and President of CMI, an innovative consulting and management company providing outsourcing and advisory services to the care management and healthcare industries. Cheri leads one of the most creative teams in the medical association and care management consulting industry. She serves as the Executive Director for the Case Management Society of America, the Executive Director for the Case Management Foundation and is the Coalition Director for the National Transitions of Care Coalition. Her leadership in quality improvement, case management, care coordination and transitions of care is known on the national and international landscape. She serves on several National Boards and Committees: URAC, Roundtable on Critical Care Policy, CMS Caregiver Workgroup and participates on several of the Society of Hospital Medicine Advisory Committees: Diabetes, Hospital Collaborative Care & Better Outcomes for Older Adults through Safe Transitions.

Certificates of Attendance

Certificates of Attendance will be issued to all registrants. These certificates should be placed on file at your hospital as evidence of attendance. Certificates of Attendance will not be awarded for recorded sessions.

Registration

\$190 for AHA members

Registration includes **one** Internet connection and **one** telephone connection at **one** location and an unlimited number of participants from your organization in **one** listening room.

Participants should register at least five business days prior to the event to ensure optimal processing of conference materials. To register, please submit the attached registration form. If you have not received an e-mail with instructions [via the e-mail provided on the registration form](#) or if you are unable to download or open presentation materials, at least three business days prior to the event, please contact Anna Sroczyński at 501-224-7878, or via e-mail to asroczyński@arkhospitals.org. **Without payment (via check or credit card), your registration cannot be processed, and you will not receive connection instructions.**

Prior to the event, you will receive instructions and passwords for accessing the event, along with the slide presentation and other resource materials. It is the responsibility of the registrant to download and/or access presentation materials prior to the day of the event.

Substitution, Transfer and Cancellation Policy

Refunds, minus a \$25 processing fee, will be granted if requests are received in writing by the AHA at least 5 business days prior to the program. No refunds will be issued after that date. Substitutions, however, are permitted. Fax refund requests to Anna Sroczyński at 501-224-0519.

REGISTRATION FORM

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Registration Fee \$190 for AHA members

Registration fee covers one or multiple participants at one location (**one connection per registration**) and includes one set of instructional materials/handouts. Upon receipt, additional handouts can be copied.

Name and Title of Contact Person _____

Organization _____

Mailing Address _____

City, State, Zip _____

Telephone _____ Fax _____ E-mail _____

Method of Payment

Check in the amount of \$_____ payable to the Arkansas Hospital Association is enclosed.

Credit Card # _____ Visa MasterCard

Cardholder's Billing Address (including zip code) _____

Expiration Date _____ Name on card _____

Signature _____ Card Holder's Phone # _____

Mail form and payment to

Anna Sroczyński, Registrar, Arkansas Hospital Association, 419 Natural Resources Drive, Little Rock, AR 72205; 501-224-7878; or fax form with credit card information to 501-224-0519.