



EMTALA and Physician On-Call Requirements: Ensuring Compliance

Webinar T2736

Tuesday, February 28, 2012
9:00 a.m. – 10:30 a.m. (CST)

Overview

It is essential that every hospital, including critical access hospitals, be in compliance with the federal regulations and interpretive guidelines on EMTALA and the on-call physician requirements. Every hospital that has an emergency department and accepts Medicare and Medicaid patients must follow the federal law on EMTALA. There are stiff penalties for both the hospital and the physician for violating this law and also the possibility of exclusion from the Medicare program. Learn from an expert strategies to ensure compliance with these regulations.

Target Audience

CEOs, COOs, CMOs and CNOs; Emergency Department Physicians, Managers and Nurses; OB Managers and Nurses; Behavioral Health Directors and Staff; Psychiatrists; Nurse Supervisors; Joint Commission Coordinators; Performance Improvement Directors; Risk Managers; Safety Officers; Compliance Officers; and Legal Counsel

Program Topics

- Modernization Act and 4 provisions for EMTALA
- QIO for determining medical standard of care
- CMS Technical Advisory Group
- Payment for on-call coverage
- Shared and community call plans
- Inpatient PPS EMTALA Changes
- OIG bulletins on on-call doctors
- OIG advisory bulletins on paying on-call physicians
- EMTALA Guidance Memos
- Where to find the EMTALA Law
- Essentials of Provider Agreements and on-call physicians
- CMS Interpretive Guidelines
- OIG CPG for hospitals recommends on-call physician education
- On-call list of physicians
- Relevant factors test
- CMS memos on on-call requirements and simultaneously on-call
- Responding within a reasonable time
- Policy and procedures
- Frequency of on-call physicians,
- Exemption for senior MS or recognition of years of service
- Maintaining on-call list
 - Can a physician refuse to come to the ED?
- What to do during no coverage periods
- Response time in minutes suggestion
- Response of non-physicians
- Telehealth and EMTALA
- Certificate to transfer
- Resignation of privileges
- Follow up care
 - If physician treats a patient while on call for the ED must they treat the patient again?
 - If the physician is on call must he treat the patient if patient was discharged for failure to pay the bill?
- Physician education
- Certification of false labor requirement

Objectives

At the completion of this program, the participants will be able to:

1. Explain that hospitals must have specific names of physicians on call and not the group practice's name
2. Discuss that the hospital must maintain a list of physicians who are on call to evaluate emergency department physicians
3. Describe when the on call physician can consult by telephone or when are they required to physically come to the hospital

Faculty

Sue Dill Calloway, RN, Esq. CPHRM, AD, BA, BSN, MSN, JD has been a nurse attorney and consultant for more than 30 years. Currently, she is President of Patient Safety and Healthcare Education and Consulting and also the Chief Learning Officer for the Emergency Medicine Patient Safety Foundation. Prior to Sue's current role, she was the director of hospital patient safety for The Doctors' Company and OHIC Insurance Company. She has done many educational programs for nurses, physicians and other healthcare providers. Sue has authored over 100 books and numerous articles. She is a frequent speaker and is well known across the country in the area of healthcare law, risk management and patient safety.

Certificates of Attendance

Certificates of Attendance will be issued to all registrants. These certificates should be placed on file at your hospital as evidence of attendance. Certificates of Attendance will not be awarded for recorded sessions.

Registration

\$190 for AHA members

Registration includes **one** Internet connection and **one** telephone connection at **one** location and an unlimited number of participants from your organization in **one** listening room.

Participants should register at least five business days prior to the event to ensure optimal processing of conference materials. To register, please submit the attached registration form. If you have not received an e-mail with instructions via the e-mail provided on the registration form or if you are unable to download or open presentation materials, at least three business days prior to the event, please contact Anna Sroczyński at 501-224-7878, or via e-mail to asroczyński@arkhospitals.org. **Without payment (via check or credit card), your registration cannot be processed, and you will not receive connection instructions.**

Prior to the event, you will receive instructions and passwords for accessing the event, along with the slide presentation and other resource materials. It is the responsibility of the registrant to download and/or access presentation materials prior to the day of the event.

Substitution, Transfer and Cancellation Policy

Refunds, minus a \$25 processing fee, will be granted if requests are received in writing by the AHA at least 5 business days prior to the program. No refunds will be issued after that date. Substitutions, however, are permitted. Fax refund requests to Anna Sroczyński at 501-224-0519.

REGISTRATION FORM

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Registration Fee **\$190 for AHA members**

Registration fee covers one or multiple participants at one location (**one connection per registration**) and includes one set of instructional materials/handouts. Upon receipt, additional handouts can be copied.

Name and Title of Contact Person _____

Organization _____

Mailing Address _____

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Telephone _____ Fax _____ E-mail _____

Method of Payment

Check in the amount of \$_____ payable to the Arkansas Hospital Association is enclosed.

Credit Card # _____ Visa MasterCard

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Mail form and payment to

Education Department, Arkansas Hospital Association, 419 Natural Resources Drive, Little Rock, AR 72205; 501-224-7878; or fax form with credit card information to 501-224-0519.