

AHA  EDUCATION  
**EMTALA Update 2020**  
A three-part virtual course

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Course Speaker <b>Laura A. Dixon</b> <b>BS, JD, RN</b> President, Healthcare Risk Education and Consulting, LLC	Part 1   <b>Tues, Dec 1</b> Part 2   <b>Tues, Dec 8</b> Part 3   <b>Tues, Dec 15</b> All sessions to take place from 9:00 - 11:00 a.m. CT.	Registration Price <b>\$ 325</b> See registration details on p.3.
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Every hospital that has an emergency department and accepts Medicare and Medicaid patients must follow the federal law and the Center for Medicare and Medicaid Services (CMS) Conditions of Participation (CoPs) Interpretive Guidelines on the Emergency Medical Treatment and Labor Act (EMTALA). Even hospitals without emergency departments must comply with EMTALA if they have specialized capabilities.

Yet a recent study found that 30% of US hospitals and 34% of Critical Access Hospitals have violated EMTALA in the last decade. Violations were found to most frequently occur in the southeast region and with hospitals with fewer than 100 beds. With more than 5,000 hospitals receiving deficiencies as reported by CMS, EMTALA is the most frequent area of noncompliance. To further complicate matters, the EMTALA CoPs manual was updated in July of 2019, but the Office of Inspector General (OIG) regulations and final changes are not contained in the manual. Penalties have been doubled to nearly \$105,000 per violation for hospitals over 100 beds, and it is anticipated that health care will see even larger EMTALA fines and more activity because of the OIG final changes.

This three-part webinar series will provide clarity on the regulations, interpretive guidelines and final changes, including all 12 sections of the CoPs manual and an expanded section for on-call physicians and the shared and community care plan process. Our speaker will review frequently cited deficiencies, including a recent case against a South Carolina hospital, which resulted in the largest EMTALA settlement to date of \$1.2 million.

**Don't miss this important series to ensure that your hospital's policies, procedures, and training are adequate to maintain compliance with EMTALA.**

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Who should attend?

Emergency Department  
Managers, Physicians, and  
Nurses  
ED Medical Director  
Risk Managers  
OB Managers and Nurses  
Behavioral Health Director

Chief Nursing Officer  
Nurse Supervisors  
Nurse Educators  
Staff Nurses  
Outpatient Directors  
Compliance Officers  
Legal Counsel  
Directors of Hospital-Based  
Ambulance Services

Registration Director and Staff  
ED Education staff  
On-Call Physicians  
Chief Medical Officer  
Chief Nursing Officer  
Chief Operating Officer  
Chief Financial Officer  
Patient Safety Officer  
Joint Commission Coordinator

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## Course Objectives

At the conclusion of this 3-part virtual course, participants should be able to:

- Discuss that EMTALA is a frequently cited deficiency for hospitals.
  - Recall that CMS has a manual on EMTALA that all hospitals that accept Medicare must follow.
  - Describe that the hospital must maintain a central log.
  - Discuss the hospital's requirement to maintain a list of the specific names of physicians who are on-call to evaluate emergency department patients.
  - Recall that CMS has requirements on what must be in the EMTALA sign.
  - Describe the hospital's requirements regarding a minor who is brought to the ED by the babysitter for a medical screening exam.
  - Discuss when the hospital must complete a certification of false labor.
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## Course Speaker | **Laura A. Dixon, BS, JD, RN**

Laura A. Dixon is the president of Healthcare Risk Education and Consulting. She previously served as the Director, Facility Patient Safety and Risk Management and Operations for COPIC from 2014 to 2020. In her role, Ms. Dixon provided patient safety and risk management consultation and training to facilities, practitioners and staff in multiple states.

Ms. Dixon has more than twenty years of clinical experience in acute care facilities, including critical care, coronary care, peri-operative services and pain management. Prior to joining COPIC, she served as the Director, Western Region, Patient Safety and Risk Management for The Doctors Company, Napa, California. In this capacity, she provided patient safety and risk management consultation to the physicians and staff for the western United States.

As a registered nurse and attorney, Laura holds a Bachelor of Science degree from Regis University, a Doctor of Jurisprudence degree from Drake University College of Law, and a Registered Nurse Diploma from Saint Luke's School Professional Nursing. She is licensed to practice law in Colorado and California.

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### Registration

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#### \$325 FOR AHA MEMBER HOSPITALS

Registration includes one internet connection and one telephone connection at one location, although there can be an unlimited number of participants from your organization in that one listening room. To register, please submit the attached registration form. Without payment (via check or credit card), your registration cannot be processed, and you will not receive connection instructions.

Cancellation Policy: Refunds, minus a \$25 processing fee, will be granted if requests are received in writing by the AHA at least 5 business days prior to the program. No refunds will be issued after that date. Fax cancellation/refund requests to the Education Department at (501) 224-0519.

#### Session Dates

Part 1 | **Tues, Dec 1**  
Part 2 | **Tues, Dec 8**  
Part 3 | **Tues, Dec 15**

All sessions to take place  
from 9:00 - 11:00 a.m. CT.

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NAME AND TITLE OF CONTACT PERSON

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ORGANIZATION

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MAILING ADDRESS

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CITY, STATE, ZIP CODE

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EMAIL ADDRESS

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PHONE NUMBER

#### METHOD OF PAYMENT

Check in the amount of \$ \_\_\_\_\_ payable to the Arkansas Hospital Association is enclosed.

Credit Card # \_\_\_\_\_  Visa  MasterCard  
(AmEx and Discover not accepted)

Expiration Date \_\_\_\_\_ CVV \_\_\_\_\_ Name on Card \_\_\_\_\_

Signature \_\_\_\_\_ Cardholder Phone # \_\_\_\_\_

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Cardholder's Billing Address (please include zip code) ↑

**MAIL FORM AND PAYMENT TO:** Education Department, Arkansas Hospital Association, 419 Natural Resources Drive, Little Rock, AR 72205; or fax form with credit card information to (501) 224-0519.